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This is an extraordinary place. With an optimist's outlook, a pioneer's hunger and a celebrated history, we are creating the future of child health.

There's magic in our energy, our spaces, our people and our discoveries. There's even magic in our motivation: our unblinking belief that we can eradicate childhood disease — so that one day, like magic, children will no longer need us.

Here, it's different.™





Kids aren't small adults

They're growing and changing every day, and their care not only has to address what they need right now; it also has to anticipate where they'll be in 6 months, 9 months, 10 years. That's pediatric expertise.

We treat kids and only kids. Our physicians are board-certified, meaning they exceed state licensing requirements and commit to continually expanding their knowledge in their specialty area. Our nurses are specially trained in pediatrics and hold Bachelor of Science degrees in nursing.

Our expertise shows in our results: each kid we treat, soothe and heal, each kid who gets well enough to walk out our doors. It's why we do what we do.

An entire system of care, devoted to kids

Numbers from 2020

623

Licensed beds

120,016

Emergency and urgent care visits

15,600

Inpatient admissions

7,744

Employees

22,810

Total surgeries

2,582

Medical staff

113,158

Days of patient care

263

Residents and fellows

554,650

Outpatient visits

2,422

Volunteers



Together, we care for each individual child's needs

From pulmonology to nephrology, our pediatric specialists are the best at what they do. But illnesses and injuries often affect more than just one organ or system, and no one specialist is the best at everything.

That's why our experts work together to coordinate care that recognizes patients' unique needs and makes the family central to the treatment team.

When we work together — across disciplines and in partnership with patients and their families — children reap the rewards. That's multidisciplinary care, and it's the way we do things here.

One for all and all for one

Multidisciplinary care means our specialists combine their expertise to address each patient's unique needs. In our 24,000 square-foot Multidisciplinary Clinic space on Anschutz Medical Campus, super-size exam rooms, multiple play areas and high-tech teleconferencing equipment offer kids with complex needs a full spectrum of treatment, all on one day, in one place.

Our commitment to multidisciplinary care doesn't end there. It's a philosophy we put to work in everything we do, at the bedside, in the clinic and all over the region.

Here, research is the act of hope

As an academic hospital, we're actively involved in researching new treatments and cures. We've pioneered many first-in-medicine advances, such as the discovery of toxic shock syndrome and the first drug to treat the underlying genetic basis of cystic fibrosis, and we continue to elevate the standard of care. We offer — and develop — the most up-to-date treatments available.

Our hundreds of research efforts range from the intuitive to the mind-bogglingly complex, but they share a simple goal: the eradication of childhood disease.

- Research Institute: Drives the development of new practices, medicines and devices
- Center for Innovation: Creates a clear path to venture development for innovative healthcare concepts
- Pediatric Clinical Translational Research Center: One of eight centers in the country working exclusively in pediatric research

Share and share alike

Our physicians share affiliation with the University of Colorado School of Medicine's Department of Pediatrics, a leading research program that ranks among the nation's top pediatric departments in funds received from the National Institutes of Health.

We also share equipment, technology, facilities and expertise — a level of collaboration that allows our experts to usher medical advances as quickly as possible to the kids who need them most.

And in conjunction with the School of Medicine, our residency and fellowship programs are training tomorrow's pediatric specialists in the best practices medicine has to offer today.



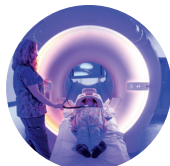
Our families complete our care team

We include patients and their families in every care decision — and we do our best to make sure they don't have to worry about anything else while they're here. We know kids need to play, learn and connect, even when they're sick, and we offer dozens of amenities to help them do just that.

For kids:



Child Life specialists help children to cope and feel comfortable in the hospital.



Philips Ambient Experience MRI puts kids in a jungle or deep sea adventure to make testing less stressful.
Available at Anschutz Medical Campus and South Campus



Creative arts therapists promote physical and emotional health through yoga, art, dance and music.



Seacrest Studios connects kids in the hospital with an in-house radio and TV broadcast studio.



Playrooms on every floor offer antsy kids an outlet, wherever they are.



Teen Zone offers adolescents a 3,000 square-foot hangout with tons of amenities.
Available at Anschutz Medical Campus

For families:



Private rooms with full-size pullout beds and ample storage



A Family Resource Center, where parents can recharge while kids are in the hospital



A chapel and Spiritual Care for people of any faith



Daycare for siblings at our Creative Play Center



Outside areas and gardens where families can relax and get some fresh air



Flat-screen TVs, internet access and on-demand video in every room

We're making getting better a better experience.

From the lab to the bedside, we continually seek ways not only to elevate outcomes for our patients, but to enhance their experience of care. We're proud of our patient satisfaction ratings: Last year, 82.3 percent of our families rated their care a 9 or 10 on a scale of 1 to 10.

Maybe it's because we involve families in everything we do. Our families serve on more than 30 oversight and planning committees, including our hospital governing board's quality and safety committee. Whether it's an individual child's care plan or a strategic quality program, here, families have a voice.



Top-Ranked Specialties for More Than 20 Years

Our commitment to healing kids has gone a long way toward placing us among the nation's top hospitals since *U.S. News & World Report* began ranking them — but it isn't possible without dedicated expertise.

We rank among the best in all 10 ranked specialties:

- Cancer: #9
- Cardiology and Heart Surgery: #6
- Diabetes and Endocrinology: #4
- Gastroenterology and GI Surgery: #1
- Neonatology: #25
- Nephrology: #16
- Neurology & Neurosurgery: #10
- Orthopedics: #14
- Pulmonology: #5
- Urology: #8



American Hospital Association – McKesson
Quest for Quality Prize®

We won the 2015 American Hospital Association-McKesson Quest for Quality Prize, awarded to just one hospital each year for excellence in high-quality, highly reliable patient-centered care.



We've been awarded Magnet designation four consecutive times for nursing excellence by the American Nurses Credentialing Center, a distinction only 3 percent of U.S. hospitals achieve.

We work closely with community providers to coordinate each patient's care. And because we serve a big region, it's imperative to get it right: a family going home to Montana, say, can't easily come back. That's why we've formed Care Alliances as an integral part of our system of care with providers all over the region.

We've also worked with providers around the region to expand the reach of our telehealth programs. Using specialized equipment, our providers can conference with patients with complex needs, monitor their condition and order tests from hundreds of miles away — saving parents the trip.

We treat more and heal more kids than any other hospital in our region.

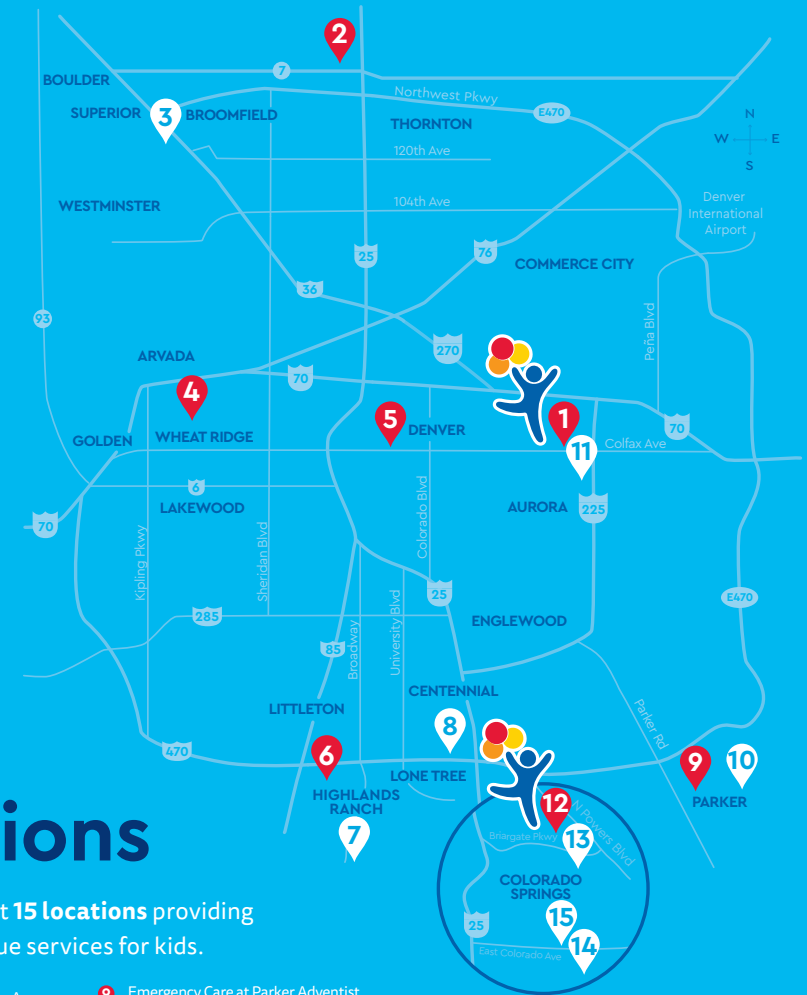
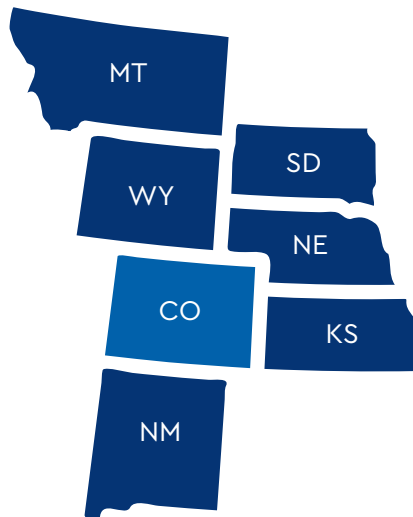
- We are Colorado's only licensed specialty hospital exclusively for children.
- We care for patients from all 49 states and at least 22 countries.
- We are the only Level I Pediatric Trauma Center in our region.
- Our Level IV Neonatal Intensive Care Unit offers the smallest patients the highest level of acute care.

Regional outreach

- 1,300 clinics
- 36 specialties
- 34 cities
- 4 states

Telehealth

- 126,000+ visits
- 46 specialties
- 43 states



Locations

We serve patients at **15 locations** providing more than 125 unique services for kids.

- | | | | |
|---|--|----|--|
| 1 | Anschutz Medical Campus, Aurora | 9 | Emergency Care at Parker Adventist Hospital, Parker |
| 2 | North Campus, Broomfield | 10 | Outpatient Care, Parker |
| 3 | Therapy Care, Broomfield | 11 | Health Pavilion, Aurora - Kidstreet |
| 4 | Outpatient and Urgent Care, Wheat Ridge | 12 | Colorado Springs |
| 5 | Outpatient and Urgent Care at Uptown, Denver | 13 | Outpatient Care, Briargate, Colorado Springs |
| 6 | South Campus, Highlands Ranch | 14 | Therapy Care at Printers Park, Colorado Springs |
| 7 | Therapy Care, Highlands Ranch | 15 | Memorial Hospital Central, pediatric expertise provided by Children's Colorado |
| 8 | Orthopedic Care, Centennial | | |

 Pediatric Emergency or Urgent care offered at these locations.

We support our communities...

We reinvest our positive margins into caring for kids beyond our walls. Our Child Health Advocacy Institute works collaboratively with community partners, legislators and the public to positively impact the health and wellbeing of children in our neighborhoods, cities and region.

In 2019, we reported more than 262 million in community benefit — efforts that went beyond caring for our patients and made an impact on our community at large.

...and rely on their support

For as long as we've been around, we've relied on the generous contributions of philanthropists in our community to continually expand our services, research and physical space.

Established in 1978, the Children's Hospital Colorado Foundation is dedicated solely to advancing our mission. We apply every donation we receive toward that goal.

By the numbers, 2020:

23,105

Donors

79,310

Individual gifts

\$55,261,662

In total donations

Mission

As a private, non-profit pediatric hospital, our mission is to improve the health of children through the provision of high-quality, coordinated programs of patient care, research, education and advocacy.

Patient care

We keep our patients and their families at the center of everything we do, especially when it comes to experience, quality and safety. Equipped with the most advanced technology, our experts deliver some of the best outcomes in the country.

Research

We offer our patients the most innovative treatments today. Collaborating with our colleagues from the University of Colorado on the Anschutz Medical Campus ensures that our discoveries rapidly lead to new medicines, devices and treatment practices.

Education

Lifelong learning advances our mission. Through academic and community partnerships, we shape the future of pediatric health by training tomorrow's health care professionals.

Advocacy

Our influence extends beyond our health system. We bring health programs to the community and advocate in the state and national legislatures so that all children have a better chance to live long, healthy lives.



Vision

Child health. Reimagined. Realized.

Values

For a child's sake...

We are a caring community called to honor the sacred trust of our patients, families and each other through humble expertise, generous service and boundless creativity.

...This is the moment.



Children's Hospital Colorado

Here, it's different.™

childrenscolorado.org

Discrimination is Against the Law. Children's Hospital Colorado complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Children's Hospital Colorado does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex. Children's Hospital Colorado provides free aids and services to people with disabilities to communicate effectively with us, such as: Qualified sign language interpreters, written information in other formats (large print, audio, accessible electronic formats, other formats). Children's Hospital Colorado provides free language services to people whose primary language is not English, such as: Qualified interpreters, information written in other languages.

If you need these services, contact the hospital main line at 720.777.1234.

If you believe that Children's Hospital Colorado has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: Corporate Compliance Officer, 13123 E 16th Avenue, B450, Aurora, Colorado 80045, Phone: 720.777.1234, Fax: 720.777.7257, corporatecompliance@childrenscolorado.org. You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, the Corporate Compliance Officer is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocrportal/lobby.jsf>, or by mail or phone at: U.S. Department of Health and Human Services 200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201 1-800-368-1019, 800-537-7697 (TDD) Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

Children's Hospital Colorado complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-720-777-1234.

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-720-777-1234.

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-720-777-1234 번으로 전화해 주십시오.

注意: 如果您使用繁體中文, 您可以免費獲得語言援助服務。請致電1-720-777-1234。

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-720-777-1234.

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ملاحظة: إذا كنت تستخدم اللغة العربية، يمكنك الحصول على خدمات الترجمة مجاناً. يرجى الاتصال بالرقم 720-777-1234-1 (ملاحظة: إذا كنت تستخدم اللغة العربية، يمكنك الحصول على خدمات الترجمة مجاناً. يرجى الاتصال بالرقم 720-777-1234-1)

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-720-777-1234.

ATTENTION: Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-720-777-1234.

ध्यान दें: हिंदी/उर्दू/नेपाल बोल्नेवाला भन्नेहरूको निम्ति भाषा सहायता खासगरी नि:शुल्क रूपमा उपलब्ध छ । फोन गर्नु होस् 1-720-777-1234 ।

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-720-777-1234.

注意事項: 日本語を話される場合、無料の言語支援をご利用いただけます。1-720-777-1234 まで、お電話にてご連絡ください。

Ni: O buwu na asụ ịbo, asụsụ aka ọsụ n'efu, defu, aka. Call 1-720-777-1234.

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