

The GeneDx Difference

For over 20 years, GeneDx has been at the forefront of genetic innovation, pioneering new technologies and gene discoveries. Our unmatched experience and industry-leading 300,000+ sequenced clinical exomes enable us to offer greater diagnostic accuracy for patients and families.

At GeneDx, we believe that genetic testing should be available and accessible for all, and we champion the power of genetic testing to help guide health decisions.



Support at Every Step

Our experienced customer support team is available to help answer any questions you and your family may have throughout the genetic testing process. Call us directly at **(888) 729-1206** or email **support@genedx.com**.



Flexible Billing Options

GeneDx is in-network with most commercial insurance plans. Aligned with our belief that genetic testing should be accessible for all, we offer self-pay pricing, payment plans, and financial assistance for eligible patients. Our dedicated billing team is available to answer questions at **(888) 729-1206 option 2**, and **billing@genedx.com**.

What can I expect with genetic testing?

- 1 Your healthcare provider will determine the appropriate test and gather relevant medical records and family information
- 2 A blood sample, cheek swab, or other specimen is collected and sent to GeneDx
- 3 Our lab will receive the sample(s) and proceed with analysis
- 4 Your provider will receive a report from our genetic experts with an explanation of what we found
- 5 Based on the results, your provider may suggest you talk to a genetic counselor

Genetic counseling resources are available through **mygeneteam.com**.

If you have additional questions, **visit [GeneDx.com](https://www.genedx.com) for more information and resources.**

GeneDx | LEADER IN DIAGNOSTIC GENETIC TESTING.

**More experience.
More confidence.
More definitive
diagnoses.**

GENEDX. CERTAINTY WHEN IT COUNTS.



Ordering genetic testing can help end the diagnostic odyssey.

Navigating the vast testing options available for our loved ones with neurodevelopmental disorders, developmental delay (DD), or intellectual disability (ID) can be challenging, especially when the cause of the condition is unknown.

When an underlying diagnosis remains unclear, genetic testing can provide answers, ending the diagnostic odyssey and informing next steps for you and your family.

What can genetic testing tell my healthcare provider?

Genes are the instructions that tell our bodies how to grow and develop. Sometimes, gene changes (also called variants) cause our bodies to grow or develop differently than expected or might make us more likely to develop a health problem later in life. Genetic testing may be able to find those kinds of gene changes.

Using that information, your healthcare provider may be able to diagnose a specific disorder or take actions to lower health risks.

What test options are available?

Your healthcare team will help determine which test is the best for you. GeneDx offers a variety of genetic testing options, and results are typically available within 4-12 weeks depending on the exact test ordered.

Exome testing is a broad genetic testing technique that looks at over 20,000 genes to try to uncover a genetic link to symptoms or a medical condition.

Panel testing looks at a targeted subset of genes and tend to be condition-specific. The genes analyzed are updated with new discoveries as needed.

Why did my healthcare provider suggest testing family members too?

It is very helpful to compare a person's DNA with two or more biologically related family members. This is called a trio. Samples from biological parents can provide the most information; however, any blood-related family members can contribute valuable information.

Trio testing increases the chance of finding the gene change causing the symptoms. It also decreases the chance of unclear or uncertain findings.

What are the possible results of a genetic test?

Genetic testing has three main types of results:



Positive or diagnostic means we found a gene change that causes symptoms or a specific genetic disorder.



Negative or non-diagnostic means there were no gene changes that explain a health condition. In this case, your provider may order follow-up testing.



Uncertain means we found a gene change, but based on the available scientific evidence, we cannot clearly say whether this is related to a health condition. This is called a variant of unknown significance (VUS).

What should I do after I get the genetic test results?

Discuss your genetic test results with your healthcare provider to help you understand the next steps and recommendations for the treatment plan.

If you have additional questions about test results after speaking with your healthcare provider, post-test counseling resources are available at no additional cost through MyGeneTeam. Visit **mygeneteam.com** for more information.